



Mr Paul Sanders
Director
Service Master C.S. Leicester
Dale House
Smeeton Road
Saddington
Leicestershire
LE8 0QT

Our Ref
Your Ref

TMHRH

1st October 2004

Dear Paul

Re. Testimonial

Following our recent telephone conversation I am pleased to enclose a testimonial as requested.

"Cleaning and maintenance is part of the staple diet of a Block Manager, Service Master have proved invaluable in providing an efficient and reliable service to all our units for which we are extremely impressed".

I hope the above proves useful for your promotional endeavors.

Kind regards.

Yours sincerely

T M Hopson